

## CASE STUDY

# Modernizing File Sharing with SharePoint Across Multiple Locations

Crestline IT migrated BG Distribution from an aging file server to SharePoint, improving collaboration, accessibility, and reducing infrastructure maintenance costs.



<1 Hr Avg. Response Time



<2 Hrs Avg. Issue Resolution Time



85% First Call Issue Resolution Rate



75% Reduction In Recurring IT Issues Within Three Months

## Overview / Summary

BG Distribution relied on an aging file server that limited accessibility and created administrative overhead across multiple branches. Mobile sales teams required reliable access to shared files without being tied to on premise infrastructure.

Crestline IT implemented SharePoint as a centralized, cloud based platform to modernize file sharing. The new environment improved access for in office staff and remote teams while reducing ongoing maintenance demands.

## The Solution

Crestline IT deployed SharePoint to replace the legacy file server and centralize file access.

- Migrated files to a secure cloud based SharePoint environment
- Structured permissions to support multiple branches and mobile teams
- Reduced reliance on on premise infrastructure and maintenance

## Business Challenge & History

BG Distribution needed a more efficient way to share and manage files across locations.

- Aging file server limited accessibility for multiple branches
- Mobile sales teams lacked seamless access to shared documents
- Ongoing server maintenance created unnecessary operational overhead

## The Benefits or Outcomes

Employees across branches gained secure, reliable access to shared files from any location. Mobile sales teams can now retrieve and update documents without delays, improving responsiveness in the field.

The cloud based environment reduced server maintenance requirements and associated costs. Collaboration is more streamlined, and file management is more structured across the organization.

## Going Forward

With SharePoint in place, BG Distribution is positioned to scale without adding infrastructure complexity. The cloud environment supports continued growth, stronger collaboration, and consistent access for teams across all locations.

### Modernize Your File Infrastructure for Growth and Mobility

Move beyond legacy servers with a secure cloud platform that improves access, collaboration, and cost control.

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